smert.ai
ARTIFICIAL INTELLIGENCE CONSULTING

Smerty™

Your family. A little more together.



A friendly home helper for everyday moments

From US$9,999 + taxes · Reservations open
Designed and Assembled in Hong Kong

Product in development. All pictures are concept illustrations; final design and abilities may change.

A familiar face. An extra pair of hands.

Designed around family life—not around a showroom demonstration.



For children

Stories, screen-led learning, language practice and supervised play are part of the planned family experience.



For everyone, together

Family video calls on the screen, shared photos and warm conversation help bring generations into the room.

One home. Your routines.

Tell us which jobs matter: laundry, reminders, learning, music, pet routines or staying in touch. We discuss your rooms, accessibility needs and approved tasks before delivery. Smerty is being developed for these uses; a picture or reel is not proof that every task is available today.

Read the guide together

Pages 3–5: everyday possibilities · Page 6: design and home fit · Page 7: safety and privacy · Page 8: prices · Pages 9–10: reserving and next steps.

Less rushing. More family time.

Household tasks are planned or in development, within approved handling limits.



Laundry, folded

Sorting, folding and carrying laundry are part of the product vision. Each object-handling routine needs testing on the final hardware.



An extra hand in the kitchen

Show recipes, fetch suitable items and help with everyday tidying. No wet cleaning, hot-surface handling or unsupervised hazardous cooking.

Little jobs add up

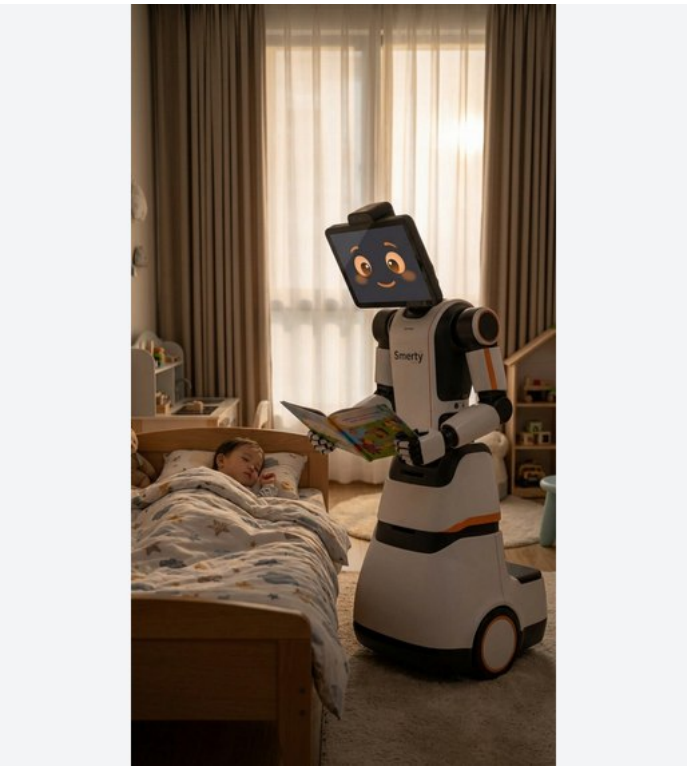
Fetch glasses or a remote. Bring a suitable bottle of water. Keep a shopping list. Remind the household about appointments, birthdays and plant care. Receive deliveries using agreed door and access routines. These are configurable goals—not a promise to perform every task in every home.

Hands handle objects—not people

Smerty never lifts or transfers a person. Payload figures are design targets, not approval to hang loads from its arms or use it as a support rail.

The moments they will remember.

A shared screen, conversation and playful routines for every generation.



Stories in a familiar voice

Read with pictures on the screen and a voice the family chooses—even your own, where supported and with the voice owner's permission.



Games around the table

Quizzes, memory games, board-game routines and language practice. Children still need adult supervision.

Choose your coach

Screen-led Pilates, gentle gymnastics and stretching are planned. Choose the trainer's voice and coaching style, with future screen appearances subject to approval and release. No hands-on exercise assistance, rehabilitation or medical advice. Use a routine appropriate to your health and follow professional guidance where needed.

Music, photos and language practice

Music, birthday moments, family photos and multilingual conversation are part of the planned experience. Available languages and voices will be confirmed for your configuration.

Help that keeps people connected.

A friendly presence—not a replacement for a person who cares.



A gentle reminder

Medicine reminders can bring the box to a person. Smerty does not choose a dose, administer medicine, diagnose illness or verify that a dose was taken.



Pets are part of the family

Supervised play, feeding reminders and agreed indoor boundaries are planned. It is not a substitute for responsible pet care.

A person makes the important decisions

Family and carer calling, configurable check-ins and event alerts are in development. Where supported, Smerty can ask, alert and bring a person into a call. A person always confirms before an emergency call. Do not rely on Smerty to detect a fall, fire, illness or other emergency.

For emergencies, contact local emergency services directly. Keep existing care, smoke alarms and supervision in place.

Made to feel at home.

A joyful screen face, two articulated arms and a wheeled base—never legs.





The intended design

160 cm height target · Dexterous hands · Screen for faces, pictures and calls · Room and close-work cameras · Microphone and speaker · Enclosed onboard computing. The two versions share the body and AI direction, with different handling targets.

Before it comes home

We confirm the final footprint, weight, doorway clearance, turning space, thresholds, floor loading and charging location with your household. Current lab work uses a 60 × 80 cm two-pole base; this is not a confirmed consumer footprint. Floors, stability, noise, battery life and docking remain subject to validation.

Rolling does not mean stair climbing. Keep routes dry, level and clear. Do not climb, sit on, hang from or lean your body weight onto the unit before an expressly validated use is agreed.

Your family stays in control.

Product verification comes before home delivery.



Still in development

The website shows lab work and a product vision. Household tasks, remote family calling, docking and event assistance must be validated on the final configuration. Smerty is not yet certified.

Not medical or emergency equipment

Not a medical device, fall-detection or emergency-response system; never a substitute for a carer, adult supervision or emergency services. It does not lift or transfer people.

Clear limits and a stop

The design includes approved motions, speed limits, contact stopping and local STOP controls. These are engineering goals, not a certified injury-prevention guarantee. Home assessment and safe-use instructions are required.

Consent and connection

On-device perception is part of the design. Calls, cloud voice services and enabled alerts may send information outside the home. Permissions, recipients, retention and supported offline functions are explained before use. Remote calls need internet; do not assume every voice feature works offline.

Two versions. Clear choices.

Indicative offers in US dollars; taxes and your written order terms apply.

Smerty

US$9,999 + taxes

Object-handling target: up to 6 kg total
3 kg per arm — pending validation.
Dexterous hands; final ratings subject to testing.

Refundable reservation deposit: US$999

Assistance & software plan:
US$99/month or US$999/year

Smerty+

US$19,999 + taxes

Object-handling target: up to 10 kg total
5 kg per arm — pending validation.
Dexterous hands; final ratings subject to testing.

Refundable reservation deposit: US$1,999

Assistance & software plan:
US$199/month or US$1,999/year

Purchase or all-inclusive service?

Buy outright: pay the full purchase balance in advance or choose 2–5 monthly instalments. Every purchase instalment must finish before delivery. Assistance subscriptions are separate from the hardware price; subscription checkout is not open yet.

Smerty as a Service: US$999/month for 24 months; Smerty+ US$1,999/month for 36 months. Proposed all-inclusive fixed-term contracts combine the unit, assistance and software updates. Discuss availability and written contract terms with us; service is not the same as buying in instalments.

BNPL and wallets

Stripe checkout shows supported payment methods for your device and location. Third-party buy-now-pay-later options depend on provider eligibility and terms. No brochure promise guarantees credit approval.

Reserve with confidence.

Your deposit stays refundable on request before delivery.





1 · Reserve and tell us your priorities

Use secure checkout for the US$999 or US$1,999 reservation deposit. Keep the checkout email for order updates and My Smerty. Tell us your preferred tasks, home and accessibility needs.

2 · Choose how to settle the balance

Reserve with the 10% deposit today and spread the remaining purchase balance into instalments before delivery. Current reservations have at least 5 months to spread payments ahead of the first planned deliveries in March 2027. The full purchase balance must be paid before delivery. Orders placed after March 2027 have an estimated 3-month lead time. Delivery dates remain estimates, subject to product verification and certification for your market.

3 · Stay informed, with a real choice

We notify you before changes to specifications, weight, features, dates or price apply. A higher price or materially different order requires your affirmative agreement. Reject a change and receive your deposit back in full. No delivery in a market until required approvals are complete; if these cannot be completed, the deposit is refunded.

Support: 24/7 remote assistance under your plan; replacement-hand dispatch within 24 hours after malfunction. Dispatch is not arrival. Technician coverage and timing depend on your location. Not a continuous-care or emergency-response service.

What would your family ask for?

Start with the moments that could make your day easier.



A short family checklist

Which three tasks matter most? Who will use it? Which languages and voices feel comfortable? Where will it park and charge? Who may receive a call or an alert? Are doorways, floors and routes suitable? Discuss these with us before confirming your final order.

Explore, reserve or talk to us

https://smert.ai/robotics/smerty
hello@smertai.com
Book a conversation: https://calendly.com/smertai/30min

Current terms: https://smert.ai/terms · Privacy: https://smert.ai/privacy
This guide does not replace your written order or mandatory consumer rights. Edition: 26 October 2026. Verify this exact PDF at https://smert.ai/verify using SMERT-VER-FAM2-26EN.